

# INCharge Self-Directed Services

## Expanding Choice and Control

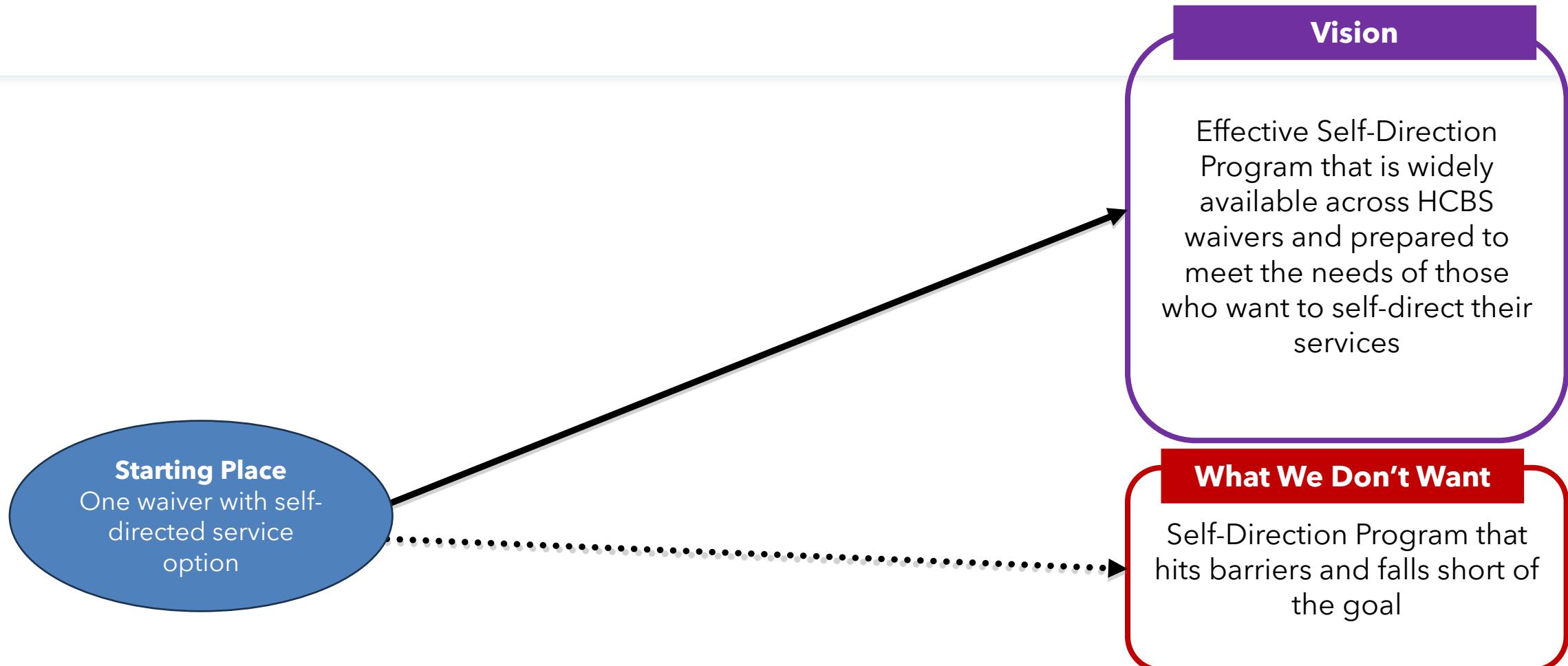
Applied Self-Direction Conference

March 15, 2024

# Vision for Expansion of Self-Direction

- Comprehensive self-directed program to ensure programmatic integrity and ease of use internally and externally.
- Components necessary to support this program aligned across Home and Community-Based Services (HCBS) waivers.
- Expansion will be phased in over time.
- Driven by core values.

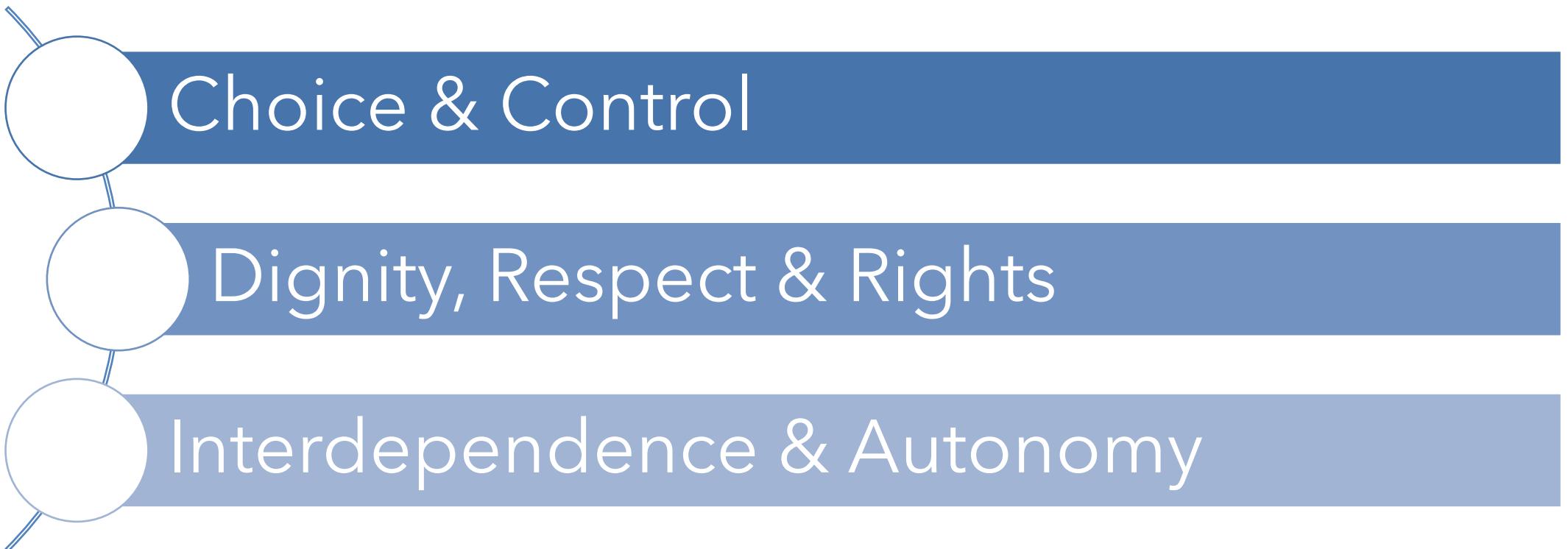
# Vision for Expansion of Self-Direction



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- Expanding self-directed services across 5 waivers.
- Including employer authority and budget authority.
- Ability to use both self-directed and traditional services.
- Adding Information & Assistance through a support broker service to support self-direction.

# Core Values



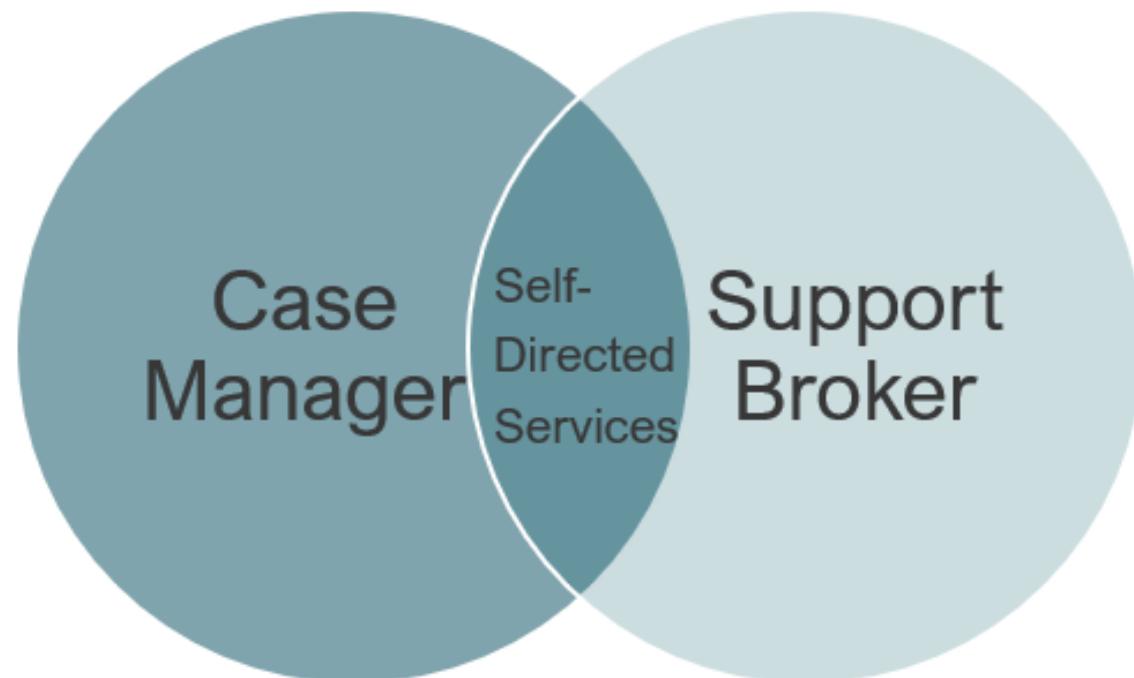
# Vision for Expansion of Self-Direction



## Information & Assistance

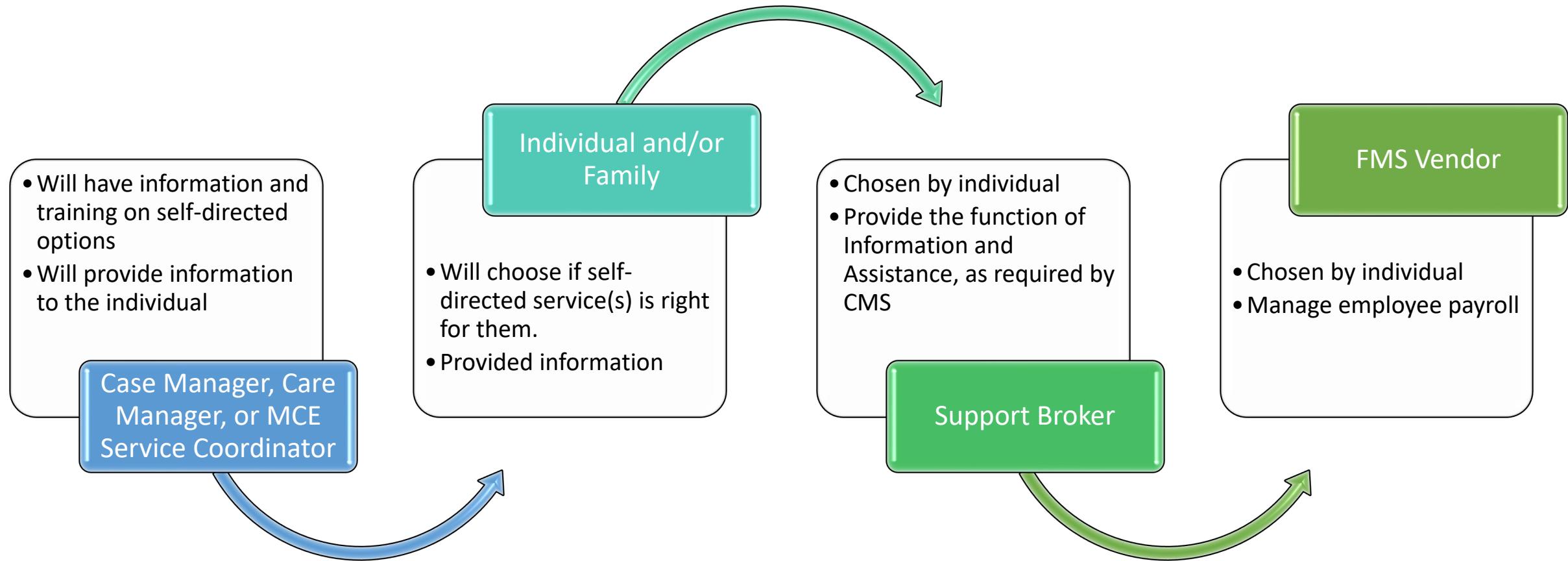
**Provides guidance and resources through a support broker on aspects of self-direction, including support and encouragement**

PCISP  
Assessment  
Plan Monitoring



Self-directed services budget  
Assistance with employer responsibilities (recruit, hire, train)

Shared resources and materials that are based upon the core values of self-direction will be available all channels to promote consistency across the programs.



# Vision for Financial Management Services

- Contract with a Financial Management Services (FMS) vendor to support those who want to self-direct with activities related to employees (payroll, taxes, etc.).
- Offer choice of FMS vendor.
- FMS vendors will support the self-direction expansion.

# Sharing Information

- Those who receive services...
  - Will get information about the values and opportunities with self-direction.
  - Will understand the roles and responsibilities for self-direction.
  - Can choose to self-direct some of their services and have some of their services through agencies.
  - Will get a budget for services they self-direct.
  - Can self-direct on their own or they can have someone to help them (also called a representative).

# Next Steps

- Develop support broker service definition.
- Develop specific budget methodology, policies, and procedures.
- Draft waiver language.
- Engage with the community.